**NutraMeals**

1. **List of customer requirements**
   1. **Sales and Marketing Group**
      1. Ability to log in
      2. Ability to add details of a new restaurant
      3. Ability to edit details of an existing restaurant
      4. Ability to add menu to a restaurant
      5. Ability to edit an existing menu
      6. Ability to understand product performance – which restaurants and food items are ordered more, and which are ordered less.
   2. **Finance Group**
      1. Ability to log in
      2. Ability to issue refunds
      3. Ability to process customer plan subscription payments
      4. Ability to process merchant/vendor payments
      5. Ability to apply/issue discounts
   3. **Customer Support Group**
      1. Ability to respond effectively through the customer support page
      2. Ability to update the open ticket as closed or resolved
      3. Ability to provide the customers with ticket resolution
      4. Ability to log in
      5. Ability to view customer’s order history
   4. **Advertising Management Group**
      1. Ability to generate/post an advertisement on the website
      2. Ability to remove an advertisement from the website
      3. Ability to promote sponsored posts
      4. Ability to tailor advertisements as per user’s order or browsing history
   5. **Subscribed customers**
      1. Ability to sign up
      2. Ability to log in
      3. Ability to delete account
      4. Ability to modify account information
      5. Ability to restore the password/user ID details
      6. Ability to sign out
      7. Ability to subscribe to an available plan
      8. Ability to search for restaurants
      9. Ability to view restaurant menus
      10. Ability to add menu items to cart
      11. Ability to remove menu items from cart
      12. Ability to place an order with the restaurant
      13. Ability to view order history
      14. Ability to add/modify delivery address
      15. Ability to provide additional delivery instructions
      16. Ability to enter payment information
      17. Ability to make payment using payment gateway
      18. Ability to open ticket with customer support team
      19. Ability to view individual ticket history
      20. Ability to add favorite restaurants
      21. Ability to modify favorite restaurants
      22. Ability to write reviews
      23. Ability to rate restaurants
   6. **Restaurant/Vendors**
      1. Ability to receive/view order information from customers
      2. Ability to accept/reject orders
      3. Ability to submit request to modify menu items
      4. Ability to submit requests to add menu items